

Dude Solutions

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NAYDO members,

We're all in a time of transition and uncertainty. We recognize that many YMCAs have temporarily closed and suspended operations in an effort to help "flatten the curve" and mitigate the impact of the coronavirus/COVID-19. While none of us are sure of when this pandemic will end, we've now gone from the preparation phase to the reaction phase and will very soon (if you haven't already) move to planning for what the future looks like as the operations "freeze" hopefully begins to "thaw."

Dude Solutions is beside you through these challenging times. In working with [hundreds of associations](#) with over 2,000 physical buildings, we know your mission is all about enriching your community and creating an environment that encourages respect, responsibility, honesty and caring. Daily operations and maintenance play a huge part in that.

In an effort to help guide you and your associations through the current reality and prepare for our collective return to the "new normal," we at Dude Solutions wanted to provide some insight on ways we are currently partnering with YMCAs across the country to better optimize their maintenance management throughout this period:

- **Get your work work done with reduced/essential staff** – While staff has been temporarily reduced and operations suspended, a CMMS solution can help you with prioritizing your workload, addressing deferred maintenance and managing inventory.
- **Show membership there is a plan in place for their return** – You're likely looking at an increase in preventive maintenance volume in regard to tasks like sanitation and disinfection of your facilities, assets and equipment. Be able to document your work and show your members the work you've done to ensure a healthy environment for members when they return.
- **Manage your facilities from anywhere** – We're all currently doing our part to social distance and reduce human interaction. Utilization of software via the cloud to manage work requests vs. paper means you don't have to physically go into the office or be around others in person to get an understanding of the work that needs to be done.

In closing, we're by your side during this challenging time as a partner who can help fulfill your mission with confidence and efficiency. Take care, be safe and we'll talk to you soon.

For more operations resources related to COVID-19, visit <https://www.dudesolutions.com/resources/coronavirus-covid-19-resources>.

-The Dude Solutions Team

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About Dude Solutions:

Dude Solutions is a leading software-as-a-service (SaaS) provider of operations management solutions for membership-based organizations. For 20 years, their software has inspired clients to create better work and better lives. The company combines innovative, user-friendly technology with the world's smartest operations engine, empowering our clients to protect their assets, extend the life of their equipment and enhance their members' satisfaction. Today, more than 12,000 organizations use The Dude's award-winning software to manage maintenance, assets, energy, safety, IT, events and more. For more information, please visit dudesolutions.com.